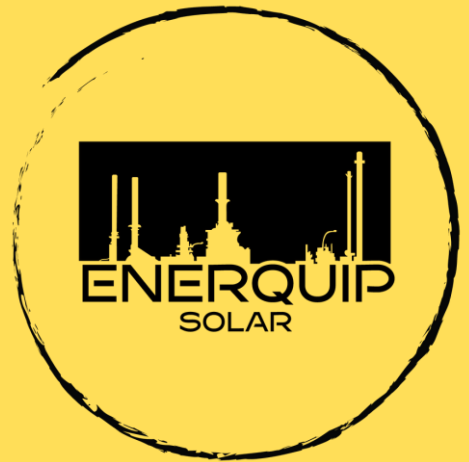


WARRANTY



We warrant that if your Solar Water Heater described on the enclosed Certificate of Limited Warranty proves, on presentation by you within one year from the date of original retail purchase, to be defective in material or workmanship and provided that it was purchased directly from EnerQuip PVT Limited or their authorized dealer/contractor, we will, in our option, regular, adjust, or repair or replace parts, without charge to you, subject to the following limits and exclusions:

LIMIT OF WARRANTY:

Tube: One year
Storage Tank: One year Leakage of tank
Support Frame: One Years
Digital Controller: One year

LIMIT OF LIABILITY:

EnerQuip PVT Limited assumes no responsibility under this Limited Warranty For any damage to the Products caused after EnerQuip PVT Limited installation team have installed Solar Water Heater, including but not limited to damages caused by any trades people or visitors on the job site, or damage caused as a result of post installation work. This Limited Warranty shall be invalidated by any abuse, misuse, misapplication or improper installation of the Products by untrained plumber.

WARRANTY EXCLUSIONS

This warranty shall be void and shall have no effect if:

- (a) The design or structure of the products are attempted to be modified or altered in any way, including by not limited to attaching non-EnerQuip PVT Limited approved appliances or equipment;
- (b) The products are not installed or repaired in accordance with applicable local codes;
- (c) The products are not installed by qualified, suitably authorized/licensed persons;
- (d) The installation was not completed in line with the guidelines of the then current EnerQuip PVT Limited installation manual;
- (e) Component exposed to excessive system pressure;
- (f) Component is damaged due to freezing;
- (g) Component leaks due to corrosion;
- (h) Water quality is not within specified limits,
- (i) Failure due to wind, hail, storms or other acts of God;
- (j) Failure or loss of efficiency due to lime-scale formation;
- (k) Product is relocated from its original point of installation;
- (l) Any operation exceeds the documented design limits of the system components or materials.

IMPORTANT:

- 1- The duration of any implied warranty which might exist by operation of law shall be limited to one year from the date of original Retail Purchase.
- 2- This warranty does not cover glass tubes breakage or any accessories, including other option attached to solar water heater.
- 3- This warranty does not apply to damage while in the possession of the consumer not resulting, in our opinion, from a defect in material or workmanship.
- 4- This warranty does not apply to damage caused in our opinion by tampering with or opening solar water heater or by other than normal use or defect or damage resulting from repairs performed other than by an authorized Service Person/Facility.
- 5- This warranty does not cover scratches on from or tank caused by use.
- 6- Photocopies of Certificate of Limited warranty or certificate of limited warranty which have been ALTERED or TAMPERED will not be honored.
- 7- All postage, insurance and shipping costs incurred in prosecuting or sending solar water heater to Service Facility are customer's responsibility.
- 8- This warranty does not cover the glass tubes. However if any tube mismatch with the hole of tank or the absorption coating is not properly done, then the tube will be replaced.
- 9- This warranty does not cover the deformation of inner tank or outer side caps of tank due to blockage of air vent.
- 10- This warranty does cover damage caused by, electricity fluctuation, to the electric heater and/or digital controller and in turn to the whole system.
- 11- Company is responsible for Hot Water at solar water heater outlet only.

Warrantor
EnerQuip Pvt Ltd